

NONDISCRIMINATORY/ CIVIL RIGHTS COMPLIANCE POLICY



Informing Individuals of Language Assistance Services

Eye Surgery Center of Wisconsin, complies with applicable federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex.

Eye Surgery Center of Wisconsin, provides free aids and services to people with disabilities or with limited English proficiency to assist in communicating effectively with us. These services include:

- Qualified sign language interpreters
- Written information in other formats (large print, audio, accessible electronic formats, or other formats)
- Qualified interpreters
- Information written in other languages

These services are made available by contacting the Clinical Director of Eye Surgery Center of Wisconsin.

If you believe that Eye Surgery Center of Wisconsin, has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance in person, by mail, by fax, or over the phone:

Eye Surgery Center of Wisconsin
10148 S. 27th St.
Oak Creek, WI 53154
Phone: (414) 377-9000
Fax: (414) 377-9779

If you need help filing a grievance, the Clinical Director of Eye Surgery Center of Wisconsin, is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/smartscreen/main.jsf> or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019

Complaint forms are available at <http://www.hhs.gov/ocr/filing-with-ocr/index.html>

ENGLISH

ATTENTION: If you speak a foreign language, assistance services, free of charge, are available to you. Call (414) 377-9000.

ESPAÑOL (SPANISH)

ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-877-696-6775.

HMONG

SAIB XAV: Yog koj hais ib hom lus txawv teb chaws, kev pab cuam pab dawb, pab dawb rau koj. Hu rau 1-877-696-6775.

繁體中文 (CHINESE)

注意:如果您使用繁體中文,您可以免費獲得語言援助服務。請致電 1-877-696-6775。

DEUTSCH (GERMAN)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-877-696-6775.

العربية (ARABIC)

مقرب لصتا. نأجمل أب كل رفاوتت ةيوعلل ةدعاسملا تامدخ إف. ةغلل ركذا ثدحتت تنك إذ: ةظوحلا 1-877-696-6775.

РУССКИЙ (RUSSIAN)

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-877-696-6775.

한국어 (KOREAN)

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-877-696-6775 번으로 전화해 주십시오.

TIẾNG VIỆT (VIETNAMESE)

CHÚ Ý : Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-877-696-6775.

LËTZEBUERGESCH (PENNSYLVANIA DUTCH)

Wann du [Deutsch (Pennsylvania German / Dutch)] schwetzsch, kannst du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: 1-877-696-6775.

ລາວ (LAO)

ຄວາມສົນໃຈ: ຖ້າທ່ານເວົ້າພາສາຕ່າງປະເທດ, ການບໍລິການຊ່ວຍເຫຼືອ, ໂດຍບໍ່ສອຄ່າ, ຈຳນວນມີເທັດກຳທ່ານ. ໂທ 1-877-696-6775.

FRANÇAIS (FRENCH)

ATTENTION : Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-877-696-6775.

POLSKIE (POLISH)

UWAGA: Jeśli mówisz w języku obcym, możesz skorzystać z bezpłatnej pomocy. Zadzwoń pod numer 1-877-696-6775.

हिंदी (HINDI)

ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-877-696-6775.

SHQIPTARE (ALBANIAN)

KUJDES: Nëse flisni një gjuhë të huaj, shërbimet e ndihmës, falas, janë në dispozicionin tuaj. Telefononi 1-877-696-6775.

TAGALOG (FILIPINO)

PANSIN: Kung nagsasalita ka ng isang wikang banyaga, mga serbisyo assistance, nang walang bayad, ay magagamit sa iyo. Tumawag sa 1-877-696-6775.